

Accessing advanced automation, performance management and capabilities booster for you is our priority. Effectively manage increasingly complex, hybrid environments and accelerate cloud services with us. Reform your software solutions with our global delivery to ensure continuous & reliable business support.

Application & Technical Support

With ITSM and ITIL best practices at work, get a configurable solution for your control system, to help you meet your deadlines and create more efficient programs by developing custom segments or specific process customized to your needs.

Consolidate and automate service management processes to increase efficiency, lower costs—and devote more time to innovating and creating the consumer-like self-service experience that users expect.

- IT Service Continuity Management
- L1, L2, and L3 technical and product support
- Service Level Management
- Multi-Level Support Services
- Capacity & Availability Management
- Service management consulting
- Matured release process with inbuilt Change Management
- Continuous improvement in KRAs
- Scalable, Efficient and Cost effective approach with in depth analysis and best resource utilization
- Problem Management to reduce long term support cost
- Infrastructure Support



Optimize IT infrastructure capabilities, services, and support to minimize service outages and provide sustained levels of service to meet business requirements. Enable your organization to tactically manage resources and strategically plan for future resource requirements.

APPLICATION & TECHNICAL SUPPORT

Testimonials

iBoss has shown and continues to show a willingness to listen to our needs. Very thanks for everything. It is a wonderful team to work with.

– A CRM Client

The continuously changing requirements are incorporated within the given time frame. Even the last minute changes are taken care of. The development and delivery were as smooth as it never was with my past partners. Everything was very much above expectation.

- A leading provider of service plan solutions for retailers, telecommunications providers

Working with iBoss was an amazing experience. They really helped us work through problems in a way that allowed us to understand and learn more about getting the most out of the property management application. Response time was great and they really connect with their clients.

– A Real Estate Client

iBoss Tech Solutions is a quality oriented service provider of advanced technology, and established processes in a structured and innovative way to achieve desired results through its innovative solutions and services.

– Leading Auto Insurance Provider

Explore the world of opportunities with us.
Contact now.



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